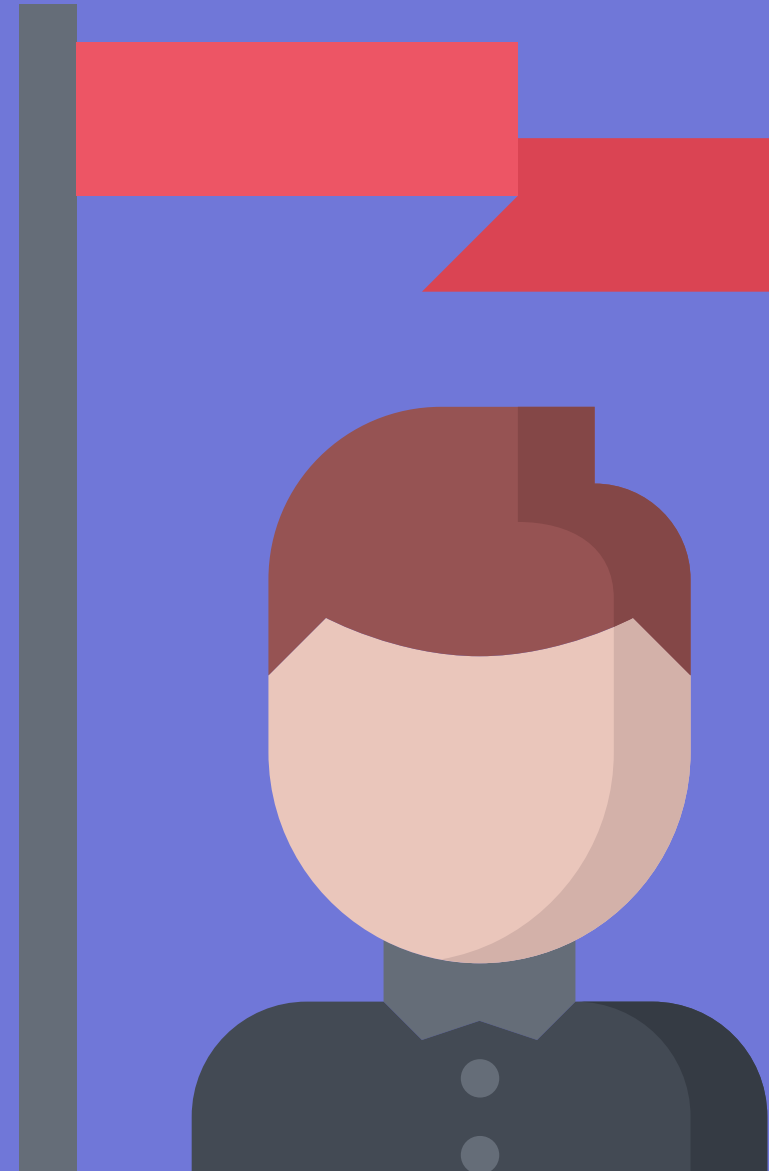




CULTIVATING
**SERVICE
LEADERSHIP**
THROUGH
**EXPERIENTIAL
LEARNING**

by Kimmy CHENG
Communication Studies Department

WHAT ARE THE 3 QUALITIES OF SERVICE LEADERSHIP?

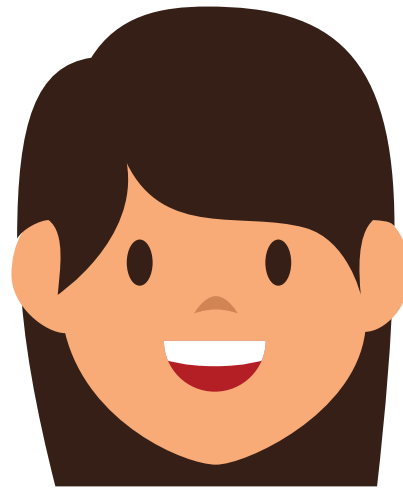


3 QUALITIES

of service leadership



COMPETENCE



CHARACTER



CARING

ORGANIZATIONAL EVENT PLANNING & MANAGEMENT

X

SOCIAL ENTERPRISE

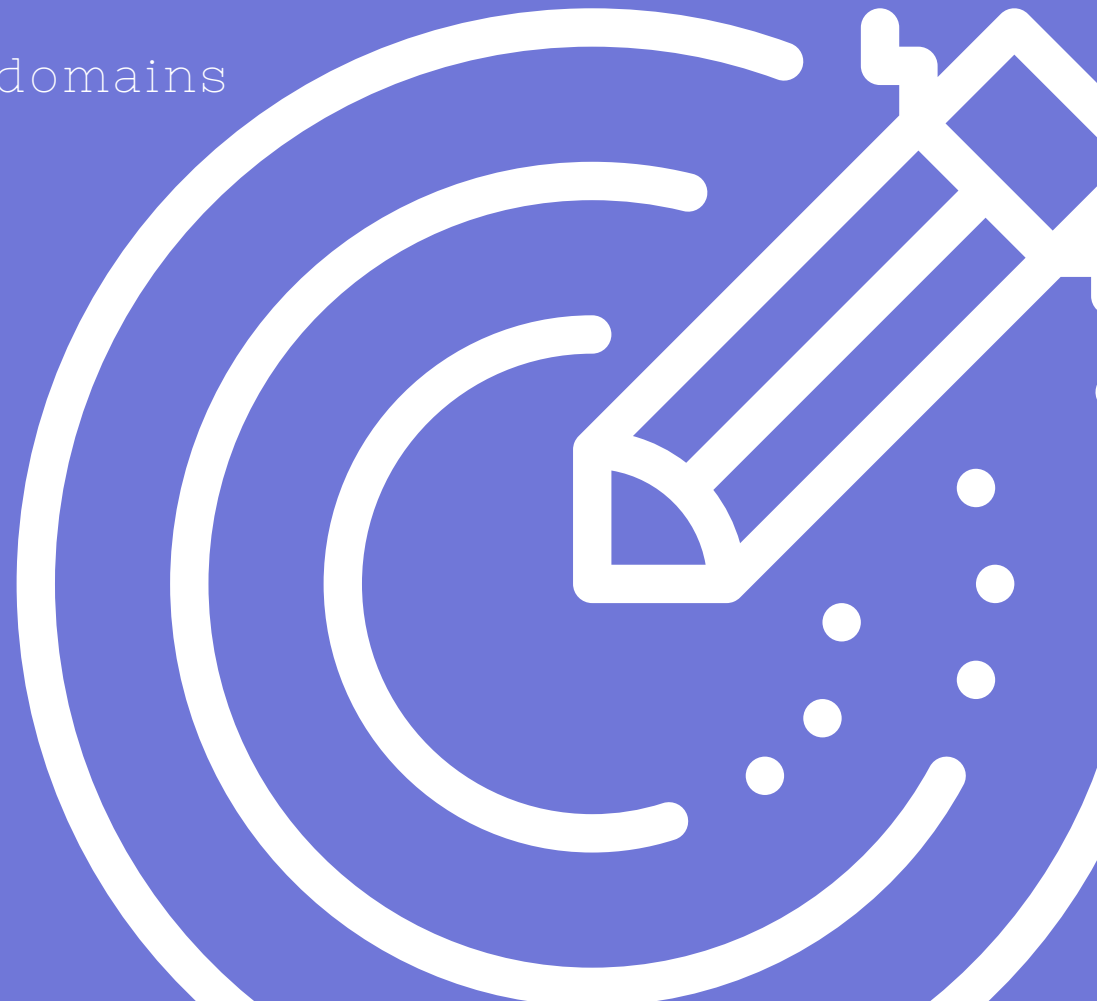


1

DETERMINE STUDENT LEARNING OUTCOMES

can include

cognitive, affective, behavioral domains





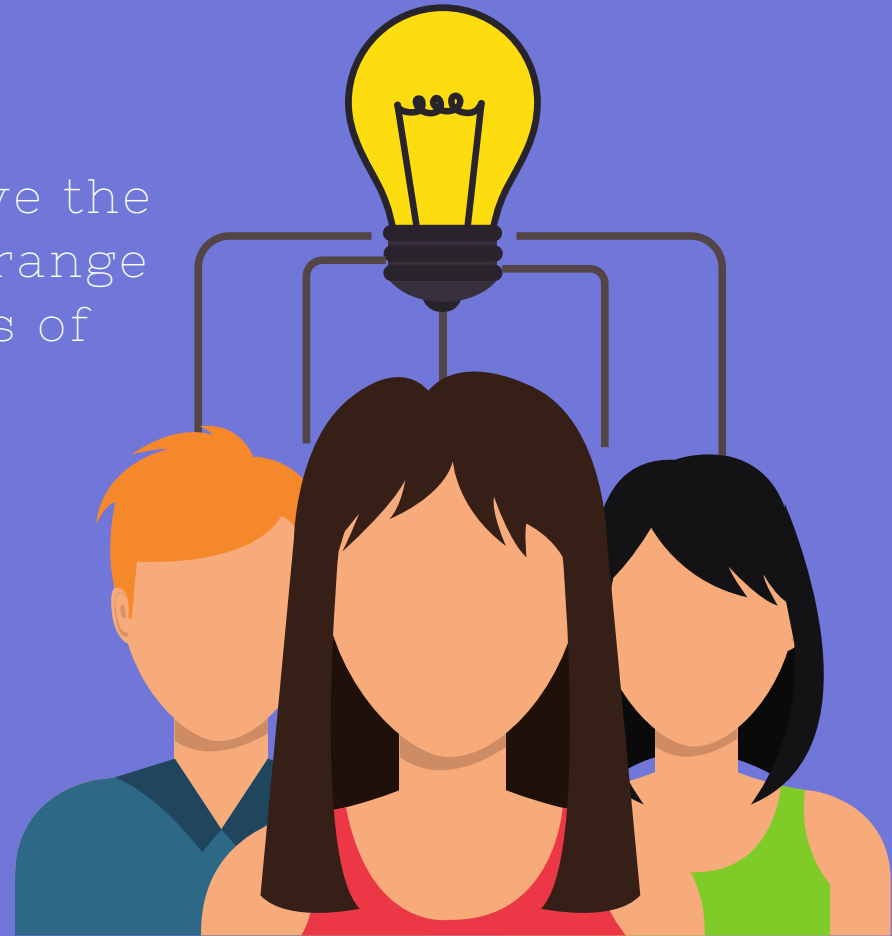
2 IDENTIFY A KEY PROBLEM OR QUESTION

It is the "driver" for experiential learning activities and relates to student learning outcomes and course content

3

SELECT A TYPE OF EXPERIENTIAL LEARNING

Involving learner activities that involve the senses and feelings as well as a wide range of skills representing multiple forms of intelligence



4 DEVELOP AN ASSESSMENT STRATEGY AND GUIDED REFLECTION

Multiple forms of assessment allow for more feedback



THANK

YOU